

PRODUCT DISCONTINUANCE BULLETIN



Issue Date: March 7, 2003

PDB #:PDB_D_9390-1000

Product

Datum Model 9390-1000 StarTime GPS Clock

Overview

Symmetricom is announcing the discontinuance of the Datum Model 9390-1000 StarTime GPS Clock. The 9390-1000 has reached the end of its technology product lifecycle and other, newer Symmetricom GPS-605 GPS Synchronized Clock will replace this model.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	June 7, 2003
End of Customer Support/Repair Contracts date (i.e. no customer support contract can extend beyond this date)	June 7, 2004
Begin Best Effort Support/Repair date	June 7, 2004

Affected Models and Replacements

Current Model	Current Part #	Replacement Model	Replacement Part #	Replacement Datasheet Link
Datum Model 9390-1000 StarTime GPS Clock	9390-1000	GPS-605 GPS Synchronized Clock and Time Code Generator	820-501-000	Datasheet

Support Policy

Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) and repairs are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. All services may not be available for every product. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services: 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide
support@symmetricom.com
www.symmetricom.com

Timing, Test & Measurement Division: 3750 Westwind Blvd.
Santa Rosa, CA 95403
Telephone: 707-528-1230
Facsimile: 707-527-6640